



## **‘Student Satisfaction Survey’: Analysis (2019-20)**

*Student Satisfaction Survey* on Teaching-Learning Process (Students’ Responses are given in %)  
Following were the questions for *Student Satisfaction Survey* regarding teaching-learning process.  
(Questions were answered on a 0 to 4 scale) and an *Analysis* has been made as follows:-

1. How much of the syllabus was covered in the class?

4 – 85 to 100%	- 72
3 – 70 to 84%	- 23
2 – 55 to 69%	- 04
1 – 30 to 54%	- 01
0 – Below 30%	- 00

2. How well did the teachers prepare for the classes?

4 – Thoroughly	- 36
3 – Satisfactorily	- 61
2 – Poorly	- 03
1 – Indifferently	- 00
0 – Won’t teach at all	- 00

3. How well were the teachers able to communicate?

4 – Always effective	- 61
3 – Sometimes effective	- 31
2 – Just satisfactorily	- 07
1 – Generally ineffective	- 00
0 – Very poor communication-	01

4. The teacher’s approach to teaching can best be described as

4 –Excellent	- 24
3 –Very good	- 52
2 –Good	- 23
1 – Fair	- 01
0 – Poor	- 00

5. Fairness of the internal evaluation process by the teachers.

4 – Always fair	- 60
3 – Usually fair	- 30
2 – Sometimes unfair	- 04
1 – Usually unfair	- 01
0 – Unfair	- 05

6. Was your performance in assignments discussed with you?

4 – Every time	- 65
3 – Usually	- 23
2 – Occasionally/ Sometimes-	04
1 – Rarely	-06
0 – Never	-02

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

4 – Regularly	- 35
3 – Often	- 14
2 – Sometimes	- 33
1– Rarely	- 03
0 – Never	- 15

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

4 – Significantly	- 32
3 – Very well	- 60
2 – Moderately	- 07
1– Marginally	- 01
0 – Not at all	- 00

9. The institution provides multiple opportunities to learn and grow.

4 –Strongly agree	- 54
3 –Agree	- 41
2 –Neutral	- 04
1– Disagree	- 01
0 –Strongly disagree	- 00

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4 –Every time	- 75
3 –Usually	- 18
2 –Occasionally/Sometimes	- 04
1–Rarely	- 02
0 –Never	- 01

11. Your mentor does a necessary follow-up with an assigned task to you.

4 – Every time	- 60
3 – Usually	- 31
2 – Occasionally/Sometimes	- 06
1– Rarely	- 03
0 – I don't have a mentor	- 00

12. The teachers illustrate the concepts through examples and applications.

4 – Every time	- 70
3 – Usually	- 25
2 – Occasionally/Sometimes	- 04
1– Rarely	- 01
0 – Never	- 00

13. The teachers identify your strengths and encourage you with providing right level of challenges.

4 –Fully	- 52
3 –Reasonably	- 24
2 – Partially	- 20
1– Slightly	-02
0 – Unable to	-02

14. Teachers are able to identify your weaknesses and help you to overcome them.

4 – Every time	- 66
3 – Usually	- 23
2 – Occasionally/Sometimes-	06
1– Rarely	- 03
0 – Never	- 02

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 –Strongly agree	- 41
3 –Agree	- 50
2 –Neutral	- 03
1–Disagree	- 03
0 –Strongly disagree	- 03

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4– To a great extent	- 47
3 – Moderate	- 45
2 – Somewhat	- 03
1– Very little	- 05
0 – Not at all	- 00

17. Teachers encourage you to participate in extracurricular activities.

4 – Strongly agree	- 66
3 – Agree	28
2 – Neutral	- 03
1– Disagree	- 02
0 – Strongly disagree	- 01

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 –To a great extent	- 53
3 – Moderate	- 37
2 – Somewhat	- 02
1 – Very little	- 06
0 – Not at all	- 02

19. What percentage of teachers use ICT tools such LCD as projector, Multimedia, etc. while teaching.

4 – Above 90%	- 29
3 – 70 – 89%	- 20
2 – 50 – 69%	- 10
1 – 30 – 49%	- 32
0 – Below 29%	- 09

20. The overall quality of teaching-learning process in your institute is very good.

4 – Strongly agree	- 44
3 – Agree	- 47
2 – Neutral	- 08
1– Disagree	- 01
0 – Strongly disagree	- 00